

# Treasure Moving Company

## Release Liability

Our number one goal at Treasure Moving Company, LLC is to move all of your belongings from one place, to another, as safely and as efficiently as possible. At times, we are asked to move or do things that no matter what precautions we take, the risk of certain items getting damaged becomes more likely. We unfortunately are not, and cannot be responsible for certain items we move. The items that we are referring to are listed below. We ask you to initial your name next to these items, and then sign below. Treasure Moving Company, LLC will still take all possible precautions to make sure all of your items are moved as safely as possible.

**Loads and Unloads:**

If we are loading or unloading a truck or vehicle for you, we are only responsible for the items that are in our immediate care, Treasure Moving, LLC assumes no liability or responsibility for any items and cargo placed in the customer's own vehicle or in the customer's rental equipment in which Treasure Moving, LLC does not transport.

Initial \_\_\_\_\_

**Absent Customer:**

We encourage our customers to be with us through out the entire move. Prior to moving a piece of furniture, if warranted, we would like to point out any existing scratches, marks, or dings that you may not have noticed. If for some reason you are not able to be there for your move, or if you need to leave in the middle of the move, we need you to sign a release form accepting all of the items in the condition that we bring them to you. We will not be responsible for any missing or damaged items, and we will not be responsible for any of your items that were not moved.

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**Particle Board:**

Particle board furniture was not made to be moved as one piece. If we feel that your particle board item has a high chance of getting damaged due to structural weakness, flaws, or instability, it will be necessary to have it disassembled. If you would like Treasure Moving to take it apart or to move it as a whole, you will need to sign a release form.

Initial \_\_\_\_\_

**Appliances/Equipment:**

Please remember that we are movers, and we do not have the proper training to connect/ disconnect appliances, electronics, and/or assemble/disassemble sports equipment. From time to time, if we feel we can connect/ disconnect and assemble/disassemble one or more of your items safely, we will be happy to do so. We claim no responsibility if by chance the items were not connected/disconnected and assembled/disassembled properly.

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**Truck Parking:**

We will always find the closest and safest parking spot to load and unload your items. If you would like to tell the movers to park somewhere other than where they had planned, you will need to sign a release form. We will not be responsible for any lawn, shrubs, trees, underground water systems, or anything else that may get damaged due to parking somewhere at the customer's request. If our truck gets stuck or damaged, you will be responsible for any towing or other charges that result from said damage, including any associated costs with lost time.

Initial \_\_\_\_\_

**Damages:**

Treasure Moving, LLC is responsible for items in boxes or any type of container only if we have packed it ourselves. We hold no responsibility for any items that have been packed, wrapped, or padded, by someone other than our staff, especially for items in which we are unable to verify its condition or verify any previous damage. Liability for lost or damaged items, packed, wrapped, or padded by our staff, is limited to \$.60 per pound up to a maximum of \$50.00 per article unless additional insurance had been purchased by the customer. Treasure Moving, LLC is not responsible for damages to floors, walls, doors, and painted surfaces. Any damage to floors, walls, doors, and painted surfaces will be repaired or replaced at discretion of Treasure Moving, LLC. Please note that we will not be liable for any valuables such as documents, medicine, priceless items, jewelry, and currency. Any damage reported by the customer must be done within 48 hours from the time of the move, or no claims will be honored. Please check all items after they have been moved.

Initial \_\_\_\_\_

**Plants and Animals:**

Treasure Moving, LLC is not responsible for any harm done, intentional or un-intentional, during a move, to plants or animals by Treasure Moving, LCC staff. The customer is responsible to ensure that plants or animals are safe and secure prior to our staff working on any move. Treasure Moving, LLC will take normal precautions, but disavows any responsibility towards plants or animals that may obstruct, or be in the way of the move.

Initial \_\_\_\_\_

**Right of Refusal:**

We reserve the right not to service or reschedule any move under conditions that, at our sole discretion, we consider dangerous, unsanitary, or abusive. We reserve the right to cancel or reschedule any move in case of misrepresentation of the size of the move or if the customer is not prepared, i.e. personal contents are not packed. In the event we exercise this right, we will not be liable to you or any other entity for direct or consequential damages.

Initial \_\_\_\_\_

In addition, the following items and /or surroundings listed below have a higher chance of getting damaged no matter what precautions we take. We will not claim responsibility for these items and their surroundings.

- |          |          |
|----------|----------|
| 1. _____ | 2. _____ |
| 3. _____ | 4. _____ |

Initial \_\_\_\_\_

Customer Signature \_\_\_\_\_ Phone \_\_\_\_\_  
 New Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_ Date \_\_\_\_\_